

Corporate Social Responsibility

Statement

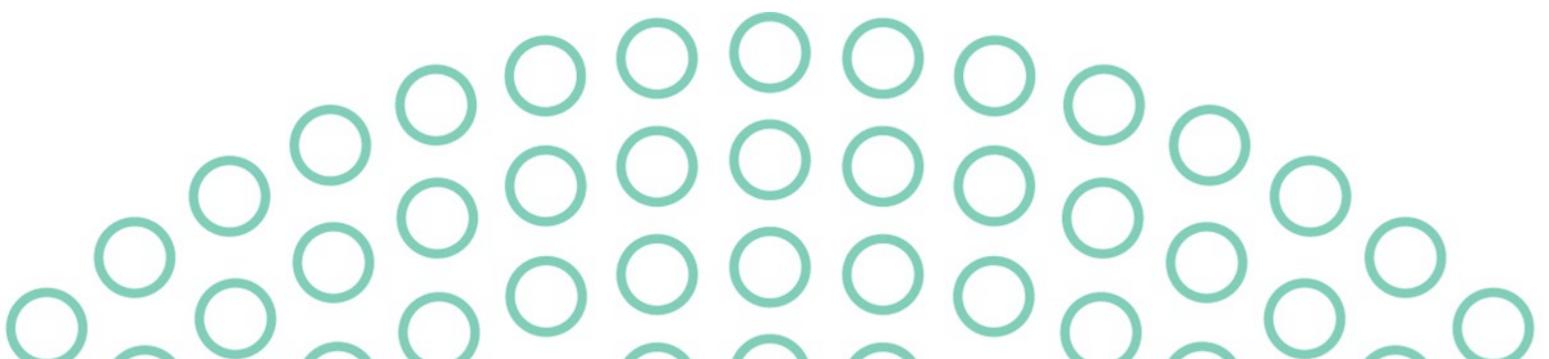
Radius Systems is committed to the principles of Corporate Social Responsibility, and has put in place the appropriate policies, practices and procedures to enable that commitment to be met.

Our key drivers are:

- In all our activities we will act in a legal and ethical way and our Values (Working Collaboratively, Taking Ownership, Building Trust, Continuously Innovating, Seeking to excel) provide the focus for how we will behave.
- We will adopt best practice in our recruitment of new employees to ensure “best available” candidate selection and we see the welfare and ongoing development of our employees as critical to maintaining business success.
- We will seek to continue to develop products that minimise our environmental and wider community impact both in terms of manufacturing processes and the way in which our products are used.
- We will seek to work with like-minded partners throughout our supply chain.
- We will maintain our accreditation to recognised standards (currently ISO 9001, ISO 14001 and ISO 45001) and aim to adopt other recognised standards that support our approach to Corporate Social Responsibility.
- We will seek to provide appropriate support to our local communities, schools and charities to enable them to share in our development and success.

We will monitor the effectiveness of all those activities that drive our commitment to Corporate Social Responsibility on a regular basis and review the appropriateness of our approach at the most senior level at least annually.

August 2024



Quality Policy

Radius Systems is a worldwide market leader in engineered pipeline solutions for the gas, water, wastewater, telecoms, energy & power and district heating sectors. From the design, development and manufacture of pipeline components to the installation, replacement and rehabilitation of pipelines, we work closely with utilities, developers, contractors, specifiers and distributors in the construction industry, to develop innovative solutions for the safe operation of pipeline networks.

Quality, safety and a continuous program of product improvement are intrinsic elements of our 'getting it right first time' philosophy, supported and driven by our senior management team. We are continuously looking at how we can bring benefits to all our customers through our manufacturing technologies, technical know-how and product portfolio, underpinned by a robust quality management system accredited to ISO 9001:2015. In addition, we actively comply with a wide range of rigorous national and international third-party standards which our products are certified to, and in order to design the safest and most reliable pipelines, both during their installation and throughout their lifetime operation, the highest quality products, business methodologies and systems are a prerequisite.

Our commitment is to enhance customer satisfaction; and the responsibility for quality is actively owned by every person throughout the organisation. The development of our dedicated people is therefore key to ensure we fulfil our customers' expectations, meet our obligations, and achieve our primary quality objectives:

- Robust and effective business processes.
- Reduction in business, customer and societal risks through process developments.
- Deliver customer satisfaction through 'Right First Time, On Time in Full'.
- Demonstrable continuous improvement.
- Measurable effectiveness of improvements.
- Performance measurement through feedback system based on 'Plan-Do-CheckAct'.

This policy applies to Radius Systems and its subsidiary companies and is reviewed on an annual basis.



Mark Stanway – CEO
July 2024

Radius Systems Ltd

Radius House, Berristow Lane,
South Normanton, Alfreton,
Derbyshire, DE55 2JJ, UK

 +44 (0) 1773 811112
 sales@radius-systems.com
 www.radius-systems.com

Registration No: 1585669
VAT No GB: 168937312